

# **SHOTFIELD MEDICAL PRACTICE**

## **What is an Emergency Appointment?**

An emergency appointment on the day may be required if:

- You are suddenly very unwell
- You have tried over the counter medicines, rest and usual general health advice from a pharmacist or NHS 111 and still need urgent advice or attention from a clinician
- It definitely cannot wait until the next routine appointment is available

It is a shorter appointment to address the immediate and urgent need, it is not for:

- multiple items
- reviewing conditions that are ongoing and require a more detailed examination or consultation
- repeat prescription requests
- sick certificates
- or the completion of non NHS forms or reports

An emergency on the day appointment is not for use as a 'walk-in' service or as a means of getting an appointment that day if it is more convenient.

It is not a firm appointment time it is only a guide and depends on the numbers attending that day and priorities given at time to very unwell people, elderly or young children and there may be a wait, so please be patient.

If you have a genuine urgent requirement on the day please contact us as early in the day as possible so you can be directed accordingly.